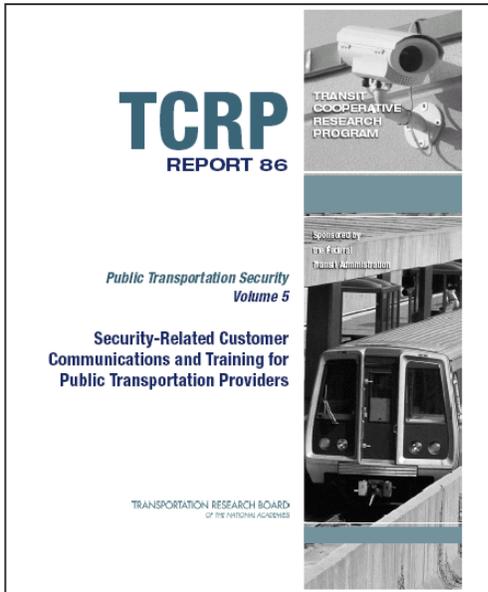


Security Guidance for Transit Systems and Vehicles – Transportation Research Board



As part of a consultant team, the Collaborative assisted in the development of a comprehensive guidebook of communication and training tools for use by front-line transit staff. Transit Cooperative Research Program (TCRP) project entailed a review and evaluation of transportation providers' customer communications under emergency conditions. Customizable templates embodying the best communications techniques were developed for inclusion in a database called the "Resource Catalogue of Transit Security Communication and Training Tools." As part of this project, the Collaborative played a lead role in the development and production of a 15-minute video covering how transit systems prepare for emergencies and a workshop to help transit systems during emergency events.

Transit Safety and Security Capabilities



The Transportation Group includes nationally recognized experts in transit safety and security. Past projects have included safety and security design reviews and studies on fire/life safety, crisis/emergency management, system safety, risk analysis/assessment, hazard identification, assessment and countermeasure identification, accident investigation and cost benefit analysis. Clients have included operators of large and medium bus systems, rural systems, light and heavy rail systems, commuter rail systems, automated people mover systems, and a Maglev system.

Nondiscrimination, Equal Employment Opportunity, and Diversity Capabilities



The Transportation Group includes a former transit agency executive with expertise in management, organizational development, and human resources, labor relations, public relations, public policy development, EEO, diversity and DBE compliance. His experience includes implementation and multi-year closeout of a comprehensive consent decree. His oversight and development of court approved policies, procedures, monitoring methods, and administration successfully led the agency out of the consent decree.