

## Identifying Effective and Efficient Paratransit Services – Federal Transit Administration



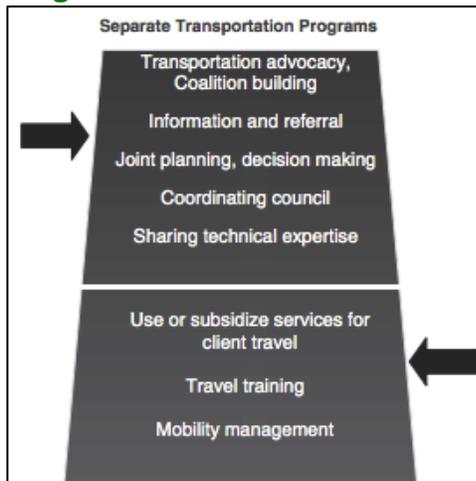
As part of a team, the Collaborative researched approaches for providing complementary paratransit services that have reduced cost, increased efficiency, and increased mobility for persons with disabilities. The project assessed the applicability of these approaches to transit systems of various sizes and with varying local conditions and provide recommendations for improving public transit services to ensure accessible transit services for all.

## CrossTown Connect Mobility Management Program – Acton, MA and Adjacent Towns



The Collaborative provided technical mapping and analysis services as part of a team working with the Towns of Acton, Boxborough, Concord, Littleton, Maynard, Stow, and Westford as well as a private property owner to recommend a mobility management program. The goal of the project was to transform the current disparate, uncoordinated and incomplete transportation services in the region into a new cooperative and coordinated transportation system.

## ADA Transportation Coordination Strategies – Transit Cooperative Research Program



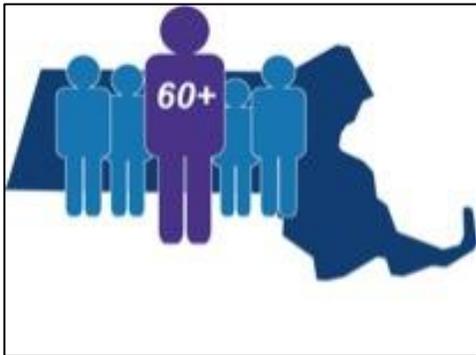
The Collaborative’s study for the Transit Cooperative Research Program determined that coordination of specialized transportation services for the disabled has two primary benefits: costs can be lowered and resources can be redeployed to individuals with more expertise in service delivery. The Collaborative researched current legislation and programs that set the framework for coordination, interviewed state and local officials who operate, fund, or oversee the coordination of transportation programs, and conducted case studies of locally coordinated systems to identify the characteristics that make them successful.

### ADA Commuter Rail Access – Federal Transit Administration



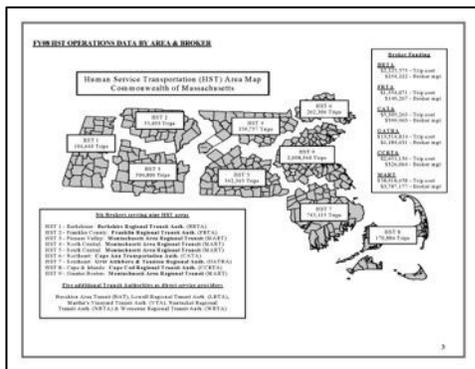
The Collaborative developed an FTA guidance document to assist passenger railroad operators in identifying design solutions for access to commuter rail passenger coaches by wheelchairs users. The guidance focused on providing level boarding from station platform to passenger car in settings where there is a shared-use track with freight trains. With wide (over-dimension) freight cars requiring clearance and narrower commuter cars operating on the same tracks, the gap between a commuter car and the platform can be substantial. The purpose of this guidance was to identify ways of providing level passenger boarding for all cars on a commuter train.

### weMove Massachusetts Multimodal Transportation Plan – Massachusetts DOT



As a follow on to the youMove Massachusetts project, the Collaborative worked as part of a team to implement a multimodal transportation plan for MassDOT. The project included website management, stakeholder engagement, analysis of existing operational practices and funding opportunities, and support for the development of a comprehensive project evaluation tool. The Collaborative also contributed to writing and editing the project report, Planning for Performance, which includes a discussion of access needs for an aging population.

### Human Services Transportation Study – Massachusetts Office of Human Services Transportation



Human Service Transportation refers to agencies, jurisdictions and non-profit organizations working together to maximize transportation services for people with disabilities, low-income populations and older adults and the elimination of service gaps. In Massachusetts, the HST Office contracts with regional brokers who are responsible for obtaining the services of a network of qualified transportation vendors, assigning each approved trip to the lowest-cost, most appropriate vendor, monitoring the provision of service to ensure compliance with HST service performance standards, administering billing and payment processes, and reporting on brokerage operations in their region. The Collaborative was part of a team analyzing brokerage management costs and operational data for cost savings and opportunities for interfaces with other transportation systems.